

Work Related Injury Claims Process

Employee suffers a workplace injury and makes a WorkCover claim.

Contact P2 Group upon receipt of the claim to discuss a claims management strategy with RTW options.

Employer is required to provide an injured worker with pre-injury and/or suitable duties for 52 weeks (known as the **obligation period**), to the extent that it is reasonable to do so.

Consider obligations to make reasonable adjustments. Contact HR Legal for advice.

Rehabilitation obligations require the employer to provide RTW plans to facilitate rehabilitation.

If the employee has not complied with his/her RTW obligations, contact P2 Group as to whether the claim can be terminated for non-compliance.

Shortly before the end of the obligation period the employer should consider the employee's capacity and, if appropriate, contact P2 Group to perform a further assessment.

Contact P2 Group to discuss the Premium Impact.

If the employee does not have work capacity ...

Consider moving to terminate employment.

Seek advice from HR Legal to manage the legal risks.

Withdraw modified duties and move to terminate.

Modified duties.

Continue to provide suitable duties. Consider the risks of the employee sustaining a "miraculous" recovery.

If the employee does have work capacity ...

Full duties.

Claim closed.